DEPARTMENT OF PUBLIC ADMINISTRATION MASTER OF ARTS

Course curriculum and Syllabus for Academic year 2021 onwards

M.A PUBLIC ADMINISTRATION CURRICULUM

(SEMESTER 1-4)

SEMESTER – 1

S.no	Subject Code	Subject	L	Т	P	С
1		Principles of Public Administration	4	0	0	4
2		Principles of Management	3	0	0	3
3		Comparative Public Administrative System	4	0	0	4
4		Indian Administration	4	0	0	4
5		Environmental Administration In India	3	0	0	3
			18	0	0	18

SEMESTER-2

S.no	Subject Code	Subject	L	Т	P	С
1		Administrative Thinkers	3	0	0	3
2		Organisational Behaviour	4	0	0	4
3		Public Policy Analysis	4	0	0	4
4		Public Financial Administration	4	0	0	4
5		Public Relation	3	0	0	3
			18	0	0	18

SEMESTER – 3

S.no	Subject Code	Subject	L	Т	P	С
1		Development Administration	4	0	0	4
2		Human Resource Management	3	0	0	3
3		Local Government In India	4	0	0	4
4		Research Methodology	4	0	0	4
5		Police Administration	4	0	0	4
			19	0	0	19

SEMESTER – 4

S.no	Subject Code	Subject	L	Т	P	С
1		Administrative Law	4	0	0	4
2		Industrial Relations And Labour Welfare Administration	3	0	0	3
3		E - Governance In India	3	0	0	3
4		Project	0	0	20	10
			10	0	20	20

SEMESTER - I

PRINCIPLES OF PUBLIC ADMINISTRATION

Subject Code:	L	T	P	C	_
Total Hours:	4	0	0	4	
Objectives:					_

UNIT-I

Introduction- state and government- constitution-types of constitution- government and its types- federal, unitary, parliamentary, and presidential.

UNIT-II

Theories of separation of powers: executive, legislature and judiciary-meaning, nature, scope and importance of public administration-politics and public administration dichotomy-public and private administration.

UNIT-III

Evolution of public administration-politics-public administration dichotomy- basic concept of public administration-principles of public administration-new public administration and new public management.

UNIT-IV

Structure of public administration-line, staff and auxiliary agencies-human resource and field agencies

UNIT-V

Recent trends in corporate governance-good governance-impact of LPG on public administration.

- 1. Dr.Manoj Kumar, Dr, Chandrika Singh, 2013, Public Administration New Changes, Regal publications, New Delhi,
- 2. Bhuvanesh Gupta, 2013, Theories of Administration, Wisdom Press, New Delhi,
- 3. B.K. Verma, 2014, Public Administration Today, Astha Publishers, New Delhi.
- 4. Dr.JoshuvaO.Miluwi, 2014, Public Administration: Theory and Practice Mangalam Publication, Delhi,
- 5. Prof. Ameshwar Avasthi & Prof. Anand Prakash Avasthi, 2012, Public Administration in India, Lakshmi Narain Agarwal, Agra.

PRINCIPLES OF MANAGEMENT

Subject Code:	L	T	P	С
Total Hours:	3	0	0	3

Objectives:

UNIT-I

Meaning, nature, scope and significance of management – difference between management and administration – Evolution of management thought.

UNIT – II

Modern government techniques – levels of management – management techniques in government and corporate sector.

UNIT – III

Planning – decision making – coordination – communication – leadership – training – motivation.

UNIT – IV

Management by Objective (MBO) – management information system – total quality management – managerial audit.

UNIT - V

Participative management – self management – quality circle – impact of Multinational Corporation on management.

- 1. P.C.Tripathi, P.N. Reddy, 2009, Principles of Management, Tata MCGRAW-Hill Publications, New Delhi.
- 2. Dr. Vishnoo Bhagwan and Vidya Bhushan, 2011, Public Administration, New Delhi, S.Chand and Company LTD.
- 3. R.N.Gupta, 2010, Principles of Management, S. Chand& Company Limited, New Delhi.
- 4. Dinkar Pagare, 2011, Principles of Management, Sultan chand & Sons Publishers, New Delhi.
- 5 Dr.D.K. Tripathi, 2009, Principles and Practices of Management, Wisdom Publications, New Delhi.

COMPARATIVE PUBLIC ADMINISTRATIVE SYSTEM

Subject Code:	L	T	P	С
Total Hours:	4	0	0	4
Objectives:				

UNIT-I

Basic concepts of comparative public administration-significance, nature and scope of comparative methods-need for comparative study-constitutional government and democracy.

UNIT-II

Meaning of Executive-Real and titular Executives-salient features of Executive system in UK, USA, FRANCE and Switzerland.

UNIT-III

Meaning and types of legislature- unicameralism and bicameralism – salient features of legislative system in UK, USA, FRANCE and Switzerland.

UNIT-IV

Role of judiciary – governance- types of judiciary- unified and federal judiciary- salient features of judicial system in UK, USA, FRANCE and Switzerland.

UNIT-V

Evolution of bureaucracy and local government administration in UK, USA, FRANCE and Switzerland.

- 1.Ramesh K.Arora, 2005, Comparative public Administration (An Ecological perspective) Associated Book House New Delhi.
- 2.M.LakmiKanth, 2017, Indian Polity, MCGraw Hill Education India Private Limited Chennai.
- 3.Eric E. Otenyo, Nancy.Lind, Comparative Public Administration : The Essentials Readings, JAI Press, USA.
- 4.Ferrel Heady,2001, Public Administration : A Comparative Perspective, Marcel Dekker Inc, New York.
- 5.J.A Chandler, 2014, Comparative Public Administration(II nd Edition), Routledge Group, London.

INDIAN ADMINISTRATION

Subject Code:	L	T	P	C
Total Hours:	4	0	0	4

Objectives:

UNIT-I

Evolution of Indian administration – constitutional frame work of Indian administration – federalism and parliamentary democracy in India.

UNIT – II

Union executive: president – vice president – prime minister and council of ministers – central secretariat – cabinet secretariat – organization and functions of ministries – constitutional authorities – independent regulatory organization.

UNIT -III

Union public service commission – all India services and central services – staff selection board – Reform of civil service – administrative change and reforms – organization and methods.

UNIT -IV

State administration: governor, chief minister, council of ministers, state secretariat – state public service commission – planning machinery at the state and district levels – district administration – local government administration.

UNIT - V

Relationship between minister and secretary – generalists versus specialists – union – state relations – corruption – impact of information technology in India – globalization and Indian administration.

- 1. Tanuja Trivedi 2016, Decentralization and Local Governance New Delhi, Jnanada Prakasan PLD in association with confederation of Indian universities
- 2. B.C.Barik 2015, Panchayati Raj and Rural Development New Delhi, Astha publishers And Distributors.
- 3. Pradeep SahntEtakulkVayunandan, 2012, Administrative Theory, New Delhi, PHI Leaving Private Limited.
- 4. Dr.R.C.Sharma, 2013, Indian Government and Politics, Konal Books, New Delhi.

ENVIRONMENTAL ADMINISTRATION IN INDIA

Subject Code:	L	T	P	C
Total Hours:	3	0	0	3

Objectives:

UNIT-I

Meaning, nature, scope and significance of environmental administration – Environmental degradation – nature and dimensions – India's concern environmental protection – department of environment – global environment.

UNIT - II

Main causes of environmental pollution – sources and effects of pollution – Water pollution, Air pollution, Noise pollution, Land pollution – tourism and environment – Eco – planning model for industrial complexes.

UNIT - III

Environment policy during the pre – independence era - Environment policy during the post – independence era – environmental information system (ENVIS) – critical evaluation of environment policy'

UNIT – IV

Common law aspects of environmental law – the constitutional aspects of environmental law – statutory control of environmental pollution.

UNIT - V

Environment impact assessment (EIA) – green tribunals – public interest litigation and environment protection – strategies for environment management.

- 1. Environmental protection Law and policy in India, kailash Thakur. Deep & Deep publication, New Delhi, 1999.
- 2. HeenaT.Bhatani, 2017, Legal Environment Advertising Ethic (Mumbai University), Adv. Himalaya Publishing House, Mumbai.
- 3.D.R kullar, JACS Rao, 2015, Environment for civil Services (Prelims & Mains) and other competitive Examinations, Tata McGraw Hill Publishers Ltd, Delhi.
- 4. Sahas Ranaman, 2012, Handbook of Environmental Law, Oxford University Press, New Delhi.
- 5. Sanjay Kumar Singh, 2010, Environmental Law and Climate Change, SBS Publishers, Delhi.

SEMESTER - II

ADMINISTRATIVE THINKERS

Subject Code:	L	T	P	C
Total Hours:	3	0	0	3

Objectives:

UNIT I

Kautilya – Thiruvalluvar - Woodrow Wilson

UNIT – II

F.W Taylor - Henry Fayol - Eldon Mayo

UNIT - III

Karl Marx - Max Weber - M.P Follet

UNIT - IV

H.A Simon - C.I. Barnard - Peter Drucker

UNIT - V

Abraham Maslow - F. Herzberg - D. McGregor

- 1. Rajesh Chauhan, 2013, New Thinkers in Public Administration Contents and Views, Book Enclave Jaipur India.
- 2. S.K. Chatierjee 2011, Administrative Theory, New Delhi, Surjeet publications.
- 3. Dr.N.K.Singh, 2015, Public Administration Research and Practice, ALP Books New Delhi,
- 4. Dr.Chandra Prakash, 2015, Public Administration, Policy, Politics and Practice, Astha Publishers, Delhi.
- 5. D.Ravindra Prasad, V.S Prasad, P. Sathiyanarayana, Parthasarathy, 2010, Administrative Thinkers, Sterling Publications, New Delhi.

ORGANISATIONAL BEHAVIOUR

Subject Code:	L	T	P	C
Total Hours:	4	0	0	4

Objectives:

UNIT-I

Meaning Nature and importance of Organizational Behaviour – Determinants of Organizational Behaviour – Approaches to the study of Organizational Behaviour (History, Science, Management, Behaviour, Contingency and Human Rights).

UNIT – II

Models – Relationship between Organizational Theory and Human Rights and Organizational Behaviour.

UNIT - III

Organizational Change and Development – Need, Resistance Change Process - Forces of Change - Organizational Development: Concept and Objectives.

UNIT - IV

Motivation and Behaviour: Concept and Source, Theories and Motivation, Maslow, McGregor, Herzberg's and MC Cleland Theory.

UNIT - V

Organizational Effectiveness – Concept, Sources, Factors affecting Organizational Effectiveness – Models and Organizational Effectiveness.

- 1. Mrs. L.V.Rajavalli Devi, R.Reddy, Padmavathi, S.P.Nagapadminiprabhar, 2017, OrganizationalBehavior, Himalaya Publications, Mumbai.
- 2.G.Sudarsana Reddy, K.Asvathappa, 2015, Organizational Behaviour, Himalaya Publications, Mumbai.
- 3.Dr. Kushpat S.Jain, Apexa V. Jain, 2017, Organizational Behavior, Himalaya Publications, Mumbai.
- 4. ArthiAnand Kamath, Kinjal Shah, 2017, Organizational Behavior, Himalaya Publications, Mumbai.
- 5.J. Mullins, Gill Chrity, 2016, Management & Organizational Behaviour, Pearson Education India, India.

PUBLIC POLICY ANALYSIS

Subject Code:	L	T	P	С
Total Hours:	4	0	0	4

Objectives:

UNIT-I

Meaning, Nature, Scope and Significance of public policy analysis – National character and Culture – Orientation – Organization for policy formulation.

UNIT - II

Models in public policy analysis – purely Rational Model – Economic Rational model – Optimal policy Making model – Decision making model – Public choice theory.

UNIT – III

Policy analysis – social sciences in policy Making – Role of Legislature, Research institutions – state holders in policy formulation – policy implementation – and policy Evolution.

UNIT – IV

Policy making process in India – policy making agencies – Bureaucracy and planning commission in policy formulation – role of political parties – pressure groups in public policy making.

UNIT - V

Economic policy – New industrial policy – Emergency policy – National Education Policy – National Agriculture policy – policies on Environment.

- 1.Sapru, R.K.,(2000) Public Formulation Implementation And Evaluation, New Delhi: Sterling
- 2.Dr.RichaRathore 2017, Public Policy And Administration In India, New Delhi, Mangalam Publishers And Distributors.
- 3.R.K.Sapru, 2011, Public Policy Art And Craft Of Policy Analysis.., New Delhi, Phi Leaving Private Limited.
- 4. Dr.Chandra Prakash, 2015, Public Administration, Policy, Politics and Practice, Astha Publishers, Delhi.
- 5. Thomos A. Birkland, 2011, An Introduction to the Policy Process, PHI Learning Publisher, India.

PUBLIC FINANCIAL ADMINISTRATION

Subject Code:	L	T	P	C
Total Hours:	4	0	0	4

Objectives:

UNIT-I

Nature, scope and significance of public financial administration-budget and its types-performance budgeting - planning - programming budgeting system - zero base budgeting - cost benefit analysis.

UNIT-II

British budgetary system – British budgetary procedure – control over public expenditure in Britain – Accounting and auditing in Britain.

UNIT -III

Salient features of American budgetary system – American budgetary procedure – control over public expenditure in USA – Accounting and auditing in USA.

UNIT - IV

Salient features of Indian budgetary system – Indian budgetary procedure – control over public expenditure in India – administrative, parliamentary control over budget – Accounting and auditing – finicance ministry.

UNIT - V

Finance commission – union – state financial relations – resource mobilization- tax administration in India – public debt management in India – local finances in India.

- 1.Goel, S.L (2002) Public Financial Administration New Delhi; Deep And Deep.
- 2.Thavaraj, M.J.K (1992) Finiancial Administration Of India New Delhi Sultan Chand Publications.
- 3. Mookerjee, S.S, Finianicial Administration In India, New Delhi, Surject Publications.
- 4.Sanjeev Kumar Mahajan, AnubamaPuri Mahajan, 2014, Financial Administration in India, PHI Learning Private Limited, New Delhi.
- 5.M.K. Sharma, 2008, Financial Administration, R K books, New Delhi.

PUBLIC RELATION

Subject Code:	L	T	P	C	
Total Hours:	3	0	0	3	

Objectives:

UNIT-I

Meaning, Nature, Scope of public relations in India – objectives and functions – Public relation department – public relation officer – Role and Responsibilities.

UNIT - II

Communication and its importance – principles, techniques, forms and methods of communication – media as effective communicating medium – Role of communication in public relations.

UNIT - III

Public relation tools: advertising- publicity- propaganda- diplomacy- promotion- campaigns-lobbying- public relations counseling- evaluating the effectiveness of public relations- public opinion- objectives- formation of public opinion- public opinion research.

UNIT – IV

New agencies- PTI, UNI and BBC- public relations society of India- press council of India- Indian institute of mass communication- mass media and public opinion.

UNIT - V

Public relations as contributing to the implementation of the public policy- policy making in government- the basic function of government public relations department- RTI- role of IT in public relation.

- 1. Ganesh.S Introductions to Public Relations
- 2. Mehta.DS Handbook of Public Relations in India
- 3. Heath, R.L Handbook of Public Relations in India
- 4. Balan, K.R Principle of Public Relation.
- 5. Nicholas Hentry–Public Administration and Public Affairs.

SEMESTER - III

DEVELOPMENT ADMINISTRATION

Subject Code:	L	T	P	С
Total Hours:	4	0	0	4

Objectives:

UNIT-I

Meaning, Nature, Scope of Development Administration - Development Administration and Administration of Development – Understanding Development - Approaches to Development Administration.

UNIT – II

Development Administration in the international context - international context of Development Administration – Political , Economic, Cultural, Administrative and Social-World Bank, Asian Development Bank , International Monetary Fund.

UNIT - III

Development of Administration – Bureaucracy and Development Administration – Development of Planning – Training for Development – Citizen and Administration.

UNIT - IV

Decentralization of powers in India - State Planning - District Level Planning - District Administration and field agencies - District Collector - DRDA - Development programs in indie - IRDP - Tribal Development Program - Area Development Program - Educational Development.

UNIT - V

Role of NGO's in Development Administration – Need for reforms in NGO's – Media and Development Administration.

- 1.Manoranjan Sarkar, 2014, Dynamics of Development Administration, New Delhi, Wisdom Press.
- 2.R.K. Sapru, 2002, Development Administration, Sterling Publishers Limited, New Delhi.
- 3.Swinder Singh, 2004,Development Administration in India, New Academic Publishing & Co, Jalandhar.
- 4.S.A Palekar, 2012, Development Administration, PHI Publishers, Delhi.

HUMAN RESOURCE MANAGEMENT

	L	T	P	C
Subject Code:	3	0	0	3
Total Hours:				

Objectives:

UNIT-I

Meaning, Definition and Significance of Human Resource Management- Objective and Uses of Human Resource Management.

UNIT-II

Role of Human Resource Development- Techniques and Designing of Human Resource Development- Human Resource Development Policy- Manpower Planning, Training and Development.

UNIT-III

Role of Human Resource department in the organization-position classification- jobs analysis and evaluation. Recruitment and Selection- Compensation- Promotion-Career Planning and development- Motivation and Morale- Performance Appraisal- Promotion - Retirement.

UNIT-IV

Definition and objective of Industrial Relations- Theories of Industrial Relations- Industrial Disputes- The Industrial Disputes Act - Trade Unions- Trade Unions Act, 1926. Collective Bargaining-Theories and Trends of Collective bargaining.

UNIT-V

Worker's participation in management- Grievances redressed systems- Stress and Counseling- Employee Stress -Employee Counseling- Types of Counseling - Time Management - Management of Industrial system - conflicts-Integrating Human Resource Development into Industrial Relations.

- 1.Rao, Subha P., and V.S.P.Rao., (1995) Personnel / Human Resource Management, New Delhi: Konark Publishers Pvt. Ltd.
- 2.Chatterjee, Bahskar., (1999) Human Resource Management, New Delhi: Sterling Publishers Pvt. Ltd.
- 3. Tripathi, P.C., (2000) Human Resource Development, New Delhi Sultan Chand And Sons.
- 4.Saxena, (1999) Labour Problems and Social Welfare, Lucknow: Prakasan Kendra.

LOCAL GOVERNMENT IN INDIA

Subject Code:	L	T	P	C
Total Hours:	4	0	0	4

Objectives:

UNIT-I

Meaning, nature and scope of local government-local government institutions in ancient india-Evolution of local government in india before and after independence – democracy and decentralization.

UNIT – II

Constitutional provisions on panchayat raj- community development programme- National extension service - committees on panchayat raj: Balwantaryrai Mehta committee- ashok Mehta committee- G.V.K Rao committee- L.M singivi committee.

UNIT - III

Reforming rural local government – 73rd constitutional amendment – salient features – Grama sabha.

UNIT - IV

Reforming of urban local government – 74th constitutional amendment – salient features – types of urban local government institutions.

UNIT - V

Role of bureaucracy in rural and urban government- state election commission – peoples participation in local government – application of E-Governance in local bodies.

- 1. PardeepSachdeva Local Government in India
- 2. S.R. Maheshwari Local Government in India
- 3. S.R. Maheshwari Indian Administrative System
- 4. N.P.Shukla Local Self Government in India
- 5. R.N. Prasad Urban Local Self Government in India.

RESEARCH METHODOLOGY

Subject Code:	L	T	P	C	
Total Hours:	4	0	0	4	

Objectives:

UNIT-I

Social Science Research - Objectives and Scopes Need for Social Science Research - Research in Public Administration - Issue and Trends

UNIT - II

History of Science and Scientific Methods - Types of Research - Historical, Descriptive Explorative, Analytical, Statistical and Empirical relevance of Fact - Value Dichotomy in Research in Public Administration – Ethical aspects of research in social science.

UNIT – III

The research Process and Concept - Variables - Review of Literature - Hypothesis - Types of Research Design

UNIT - IV

Research Techniques and Data Collection - Observation - Interview - Questionnaire Projective Techniques and Measurement - Reliability and Validity Scaling techniques - Sampling - Case Study and Sociometry.

UNIT - V

Data Analysis - Interpretation - The Research Report – Computer Application in social science research.

- 1.Selitiz, (Etal) Research methods in Social Relations.
- 2. Johnson and Joslyn Political Sciences research Methods.
- 3.E.T. Zones, Conducting Political Research
- 4.P.V. Young Scientific Social Surveys and Research.
- 5.C.R,Kothari, GaurarGarg, (Third Edition 2014), Research Methodology (Methods and Techniques), New Age International Publications, New Delhi.

POLICE ADMINISTRATION

Subject	Code:

Total	Hours:

Objectives:

L	T	P	С
4	0	0	4

UNIT-I

History of Indian Police – Policing in Ancient, Medieval, Modern India – National Police Commission recommendations – The Indian Police Service – Creation of new branches

UNIT II

City Police – District Police – Structure of State Police – Central Police Organization – CBI, CISF, CRPF, RPF etc. Police Research and Crime Statistics Organizations, NCRB, Railway and Armed Police.

UNIT III

Recruitment selection and training – Police standing order – Police Welfare – Punishment – Recruitment and Promotion of Constables, Sub inspectors, Deputy/ Assistant Superintendents of Police.

UNIT IV

Investigation functions at the Stations – Methods of Investigation – Information, Interrogation and Instrumentation. Recording of FIR, Case Diary and Station House Diary. Modus Operandi Collection of Evidence, Examination of Witnesses and Suspects, Confession, Filing Charge Sheet – Role of Police in Crime Prevention– Response to the calls of the Public.

UNIT V

Modernization of Police, Public perception of police, Police self-image: measures to improve police image; developing healthy police public relationship, zero tolerance policing – community policing – Computerization of Crime details and Records – Application of Advanced Techniques and cultural policing Investigations.

- 1. Swanson Police Administration Structure, Process and Behaviour.
- 2. Verma & Subramanian Understanding the Police in India.
- 3. Gary W .Cordner Police Administration.
- 4. O.W Wilson Police Administration.

SEMESTER - IV

ADMINISTRATIVE LAW

Subject Code:	L	T	P	C
Total Hours:	4	0	0	4

Objectives:

UNIT-I

Meaning, Nature and Scope of Administrative Law-Constitutional Law and Administrative Law-Growth of Administrative Law

UNIT-II

Government Liability-Classification of Administrative Actions-Administrative Discretion-Administrative law and privileges

UNIT - III

Delegated legislation-Control over Delegated Legislation.

UNIT-IV

Distinction between Judicial and Quasi - Judicial Functions-Principles of Natural Justice-Administrative Tribunals-Judicial Remedies

UNIT - V

Government Control over Public Authorities- Legislative Control Over Public Authorities- Statutory Inquiries-Statutory and other Remedies- Judicial Review of Administrative Action-Ombudsman, Lok Pal and LokAyukta - PIL - Media Control.

- 1. Takwani, 2001, C.K: Lectures on Administrative Law, Eastern Book Company, Lucknow.
- 2. Durga Das Basu, 1986, Administrative Law, Prentice Hall of India Pvt Ltd, New Delhi,.
- 3.U.P.D. Kesari, 2016, Administrative Law, Central Law Publications, Allahabad.
- 4.MadhusudanSaharay, 2014, The Indian Administrative Law, Universal Law Publishing company, Delhi.
- 5. Manoj Sharma, 2004, Indian Administrative Law, Anmol Publications Limited, New Delhi.

INDUSTRIAL RELATIONS AND LABOUR WELFARE ADMINISTRATION

Subject code:	L	T	P	С
Total Hours:	3	0	0	3

Objectives:

UNIT-I

Origin and growth of industrial system – definition and objectives of industrial relation – theories of industrial relations – pre requirements for good industrial relations- causes for unrest.

UNIT - II

Trade unionalism - trade union act 1926 – structure and functions of trade unions – collective bargaining – theories of collective bargaining – negotiation- joint consultative, mechanisms-Whitley councils.

UNIT - III

Labour welfare – meaning, nature, scope and significance of labour welfare administration – labour welfare policies and issues – discipline grievances – working environment, wages and social security issues.

UNIT – IV

Labour welfare acts – industrial dispute act, laws relating to bonus, compensation, retirement benefits – woman and children specific legislation.

UNIT - V

Integrating industrial peace with national development – corporate social responsibility – globalization – impact of globalization on labour welfare – recent trends in labour welfare administration.

- 1. ArunMonappa, Nambudiri & Selvaraj, 2012, Industrial Relations and Labour Laws, Tata McGraw Hill Publishers Private Limited, Delhi.
- 2. E.I.Ravindranath, 2013, Industrial Relations in India, Tata McGraw Hill Publishers Private Limited, Delhi.
- 3. Sewa Singh Chauhan, 2010, Labour Welfare Administration India, Kanishka Publishers, Delhi.
- 4. K.N. Vaid, 2006, Labour Welfare in India, Sri Ram Centre for Industrial Relations, India.

E - GOVERNANCE IN INDIA

Subject Code:	L	T	P	C	
Total Hours:	3	0	0	3	

Objectives:

UNIT-I

Traditional Model of Bureaucracy- Advantage of Weberian Model- Disadvantages of Weberian Model - Bureaucracy- Citizen Relationship- Need for re-engineering government processes.

UNIT II

Nature, Scope and Importance of E-Governance- Salient Features of E-Governance- Approaches to E-Governance- Challenges for E-Governance.

UNIT III

Significance of Communication- Traditional Communication- Electronic Communication- Information Orientation-Administrative Orientation- User Orientation- Model of Electronic Communication.

UNIT IV

Developmental Stages of E-Governance- Traditional Information-Horizontal and Vertical Integration of Authority and Personnel- E-Governance for State Governments- E-Governance for Local Governments

UNIT V

Law relating to E-Governance- Online transformations relating to e-Governance- Behavioural Modification of Public Personnel- Public funding for E-Governance- People's Participation in E-Governance – Impact of digital era.

- 1. Dr. Ashok Purohit, 2012, E –Governance, New Delhi, Mohit Books International.
- 2. Pankai Sharma, 2012, E-Governance The New Age Governance, APH Publishing Corporation, New Delhi.
- 3. M.Lakmikanth, 2011, Governance in India, Tata McGraw Hill Private Limited, New Delhi.
- 4. C.S.R Prabhu, 2012, E Governance Concepts and Case Studies, PHI Learning Private Limited, New Delhi.
- 5. R.P. Sinha, 2006, E Governance in India Initiatives and Issues, IAMR, Delhi.